

New Meliá Pattaya Hotel Welcomes Susan Nonthawilai as YHI Spa Manager

PATTAYA (June 3, 2025) – A professional with more than a decade of hospitality wellness experience and a passion for leading teams of spa therapists has been named Meliá Pattaya Hotel's spa manager.

Thai national Susan Nonthawilai joins the new hotel that opened February 14 this year in vibrant Pattaya, a short drive from Bangkok on the Gulf of Thailand's east coast, after working at InterContinental Pattaya Resort where she was the spa manager from 2020.

She launched her career as a spa receptionist at Sheraton Pattaya Resort in 2013. She was promoted to spa supervisor at InterContinental Pattaya Resort in 2015 before becoming the resort's assistant spa manager in 2018.

In addition to developing an extensive spa menu featuring massages, scrubs, wraps, facials and hydrotherapy based on organic Thai wellness brand HARNN's products, she oversees the daily operations of Meliá Pattaya Hotel's YHI Spa and leads her team to achieve high standards of service and drive revenue growth.

"Susan is an exceptional operator who started her career right here in Pattaya and steadily rose through the ranks due to her unwavering dedication and results-orientated approach," said Meliá Pattaya Hotel's General Manager Javier Gimeno. "She has hit the ground running, opening our signature YHI Spa with a second-to-none spa menu delivered by a motivated team amid a serene, welcoming environment."

"Leading YHI Spa is an incredible opportunity to leverage my expertise in spa management, guest service and business development to establish our spa as a go-to in Pattaya," Nonthawilai added.

Open from 10am until 8pm daily, Meliá Pattaya Hotel's YHI Spa features an elegant reception area, three single treatment rooms each with shower facilities, a spa suite with bathing facilities for hydrotherapy, a herbal sauna and more.

For more information or to make a booking, visit <u>melia.com</u>, email <u>info.pattaya@melia.com</u> or call +66 33 168 555.

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About Meliá Hotels International

Founded in 1956 in Palma de Mallorca (Spain), Meliá Hotels International has more than 400 hotels open or in the process of opening, in more than 40 countries, and a portfolio of nine brands: Gran Meliá Hotels & Resorts, ME by Meliá, The Meliá Collection, Paradisus by Meliá, Meliá Hotels & Resorts, ZEL, INNSiDE by Meliá, Sol by Meliá, and Affiliated by Meliá. The Company is one of the world's leading hotel chains in the leisure segment and its experience in this area has allowed it to consolidate itself in the growing market of urban hotels inspired by leisure. Its commitment to responsible tourism has led it to be recognised as the most sustainable European hotel company in the world (chosen as "Sustainability Yearbook Member" in 2024 by S&P Global), as well



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